Installation Requirements

| Recommended PC Specification	
CPU	Intel Core i7-4790K @ 4.00GHz
RAM	32.0GB
GPU	NVidia GeForce 1070 GTX 8GB
Video Drivers	Version 522.06 or later.
Free Disk Space	25GB
Operating System	Microsoft Windows 10 professional 64 bit (version 1909)

Installation

1. First copy the following files to the PC:
   - **Trueview.2.10.0.1413.msi**

2. Run the '**Trueview.2.10.0.1413.msi**' installer. If the "Windows protected your PC" window is presented, select the "More info" followed by the "Run Anyway" option to proceed.

3. When the Trueview Software Setup window is presented, press "Next" to proceed to the license agreement.

4. Once the license terms have been accepted, proceed to the setup options by pressing "Next" again.

5. The installer allows you to select which features to install on the PC.

6. By default, all items will be installed, but the various items can be disabled with the drop-down controls:
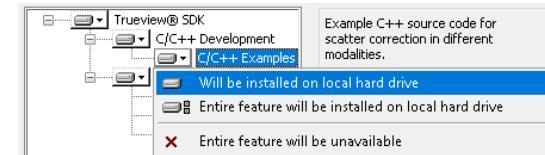
Select the options required, including the **"License Manager"**.
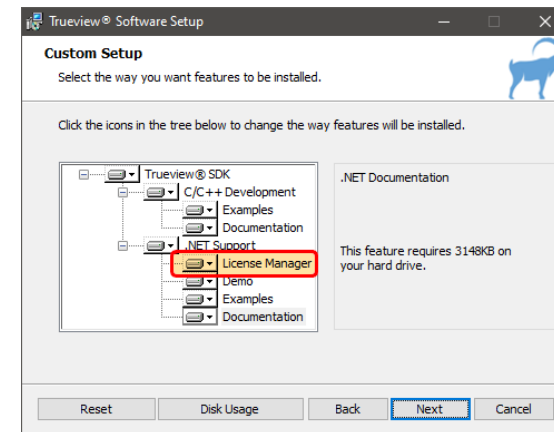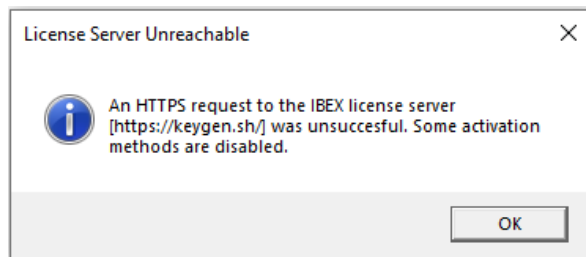

7. Press "Next" and "Install".

8. The installer will now install the Trueview® software and the License Manager application. When the install operation finishes, the system may require a restart to complete the process.
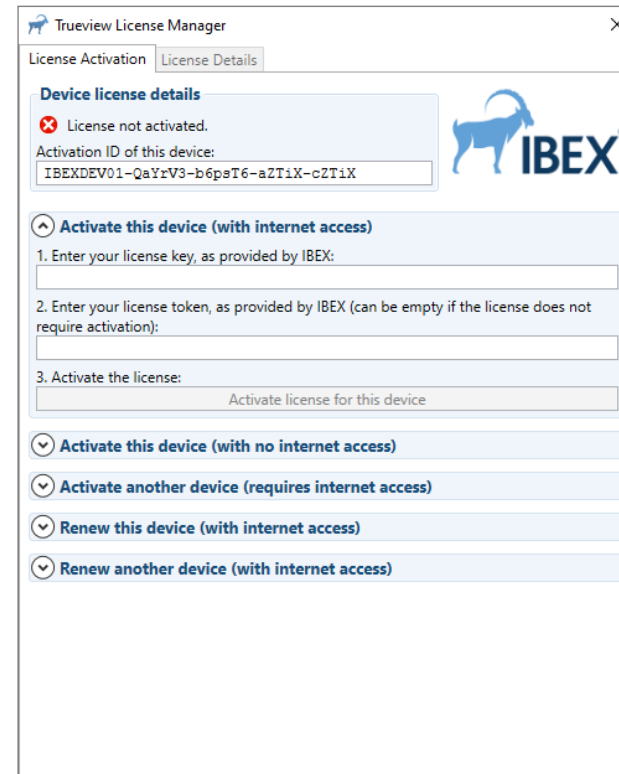
Installing a license

On the machine which will be running the Trueview® software, open the License Manager GUI by double-clicking on the Trueview® License Manager icon on the desktop:

If the machine running the Trueview® software does not have access to the internet, you will be presented with the information below:

License Server Unreachable

An HTTPS request to the IBEX license server [https://keygen.sh/] was unsuccesful. Some activation methods are disabled.

OK

When the application starts, the following screen is presented:

Trueview License Manager

License Activation | License Details

Device license details
❌ License not activated.
Activation ID of this device:
IBEXDEV01-QaYrV3-b6psT6-aZTiX-cZTiX

∧ Activate this device (with internet access)
1. Enter your license key, as provided by IBEX:

2. Enter your license token, as provided by IBEX (can be empty if the license does not require activation):

3. Activate the license:
Activate license for this device

∨ Activate this device (with no internet access)
∨ Activate another device (requires internet access)
∨ Renew this device (with internet access)
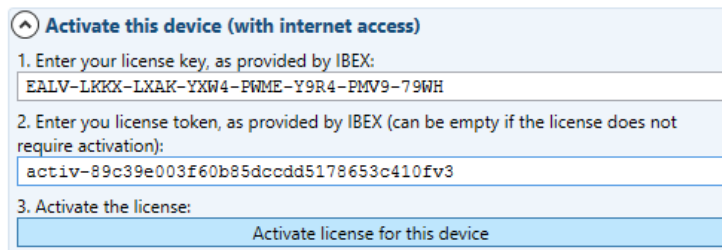**∨ Renew another device (with internet access)**

The instructions to follow depend on whether or not the machine has access to the internet. These instructions only have to be followed once, or if the license expires and needs to be renewed.

With access to the internet

In the License Manager GUI, click on the section called "Activate this device (with internet access)". It should be already expanded when first opening the License Manager GUI.

Please fill in the "License key" and "License token" boxes with the values provided to you by IBEX. For example:

Then press the **Activate license for this device** button.

If your machine was authorized to use the Trueview® software, the status of the license should now be "activated":


You can now close the License Manager.

Without access to the internet

If the machine running the Trueview® software does not have access to the internet, you will need to use another machine with internet access to assist with the license activation.
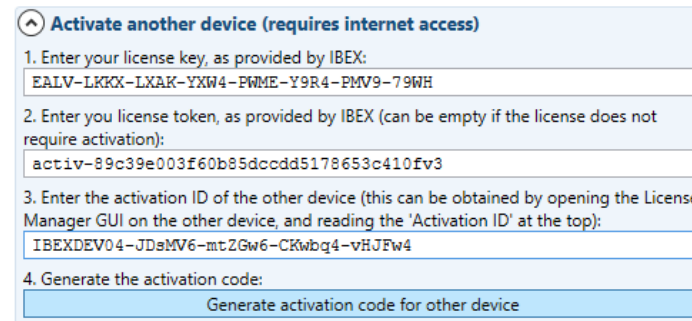
For simplicity, in what follows the machine *without* internet will be called **machine A**, and the machine *with* internet access will be called **machine B**. The License Manager will need to be installed on both machines to follow this procedure.

1. On machine A, in the License Manager GUI, note down the "activation ID" of the machine, displayed at the top of the window. For example:

Device license details
❌ License not activated.
Activation ID of this device:
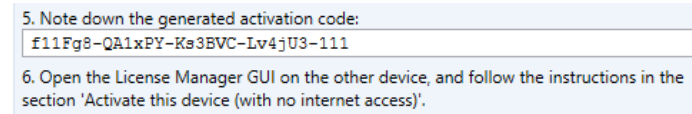IBEXDEV04-JDsMV6-mtZGw6-CKwbq4-vHJFw4
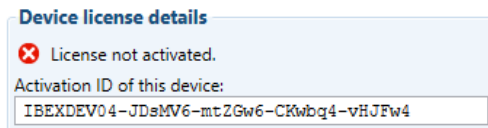
2. On machine B, in the License Manager GUI, click on the section called "Activate another device (requires internet access)".

Please fill in the "License key" and "License token" boxes with the values provided to you by IBEX, and fill in the "Activation ID" box with the activation ID from machine A. For example:

Activate another device (requires internet access)
1. Enter your license key, as provided by IBEX:
EALV-LKKX-LXAK-YXW4-PWME-Y9R4-PMV9-79WH
2. Enter you license token, as provided by IBEX (can be empty if the license does not require activation):
activ-89c39e003f60b85dccdd5178653c410fv3
3. Enter the activation ID of the other device (this can be obtained by opening the License Manager GUI on the other device, and reading the 'Activation ID' at the top):
IBEXDEV04-JDsMV6-mtZGw6-CKwbq4-vHJFw4
4. Generate the activation code:
Generate activation code for other device

Then press the **Generate activation code for other device** button.

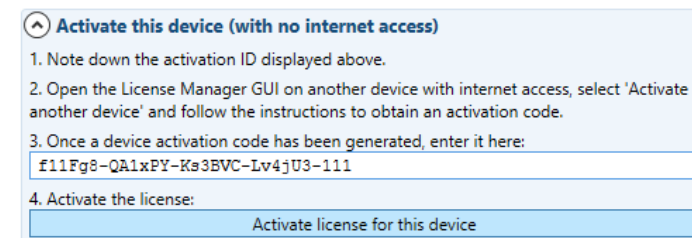If machine A was authorized to use the Trueview® software, an activation code will appear in the "Activation code" box below:

5. Note down the generated activation code:
f11Fg8-QA1xPY-Ks3BVC-Lv4jU3-111
6. Open the License Manager GUI on the other device, and follow the instructions in the section 'Activate this device (with no internet access)'.
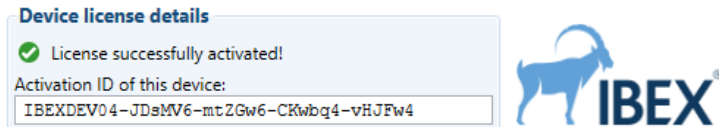
Note down this activation code.

3. On machine A, in the License Manager GUI, click on the section called "Activate this device (with no internet access)".

Please fill in the activation code obtained on machine B, for example:

Activate this device (with no internet access)
1. Note down the activation ID displayed above.
2. Open the License Manager GUI on another device with internet access, select 'Activate another device' and follow the instructions to obtain an activation code.
3. Once a device activation code has been generated, enter it here:
f11Fg8-QA1xPY-Ks3BVC-Lv4jU3-111
4. Activate the license:
Activate license for this device

Finally press the **Activate license for this device** button to activate
the license on this machine.

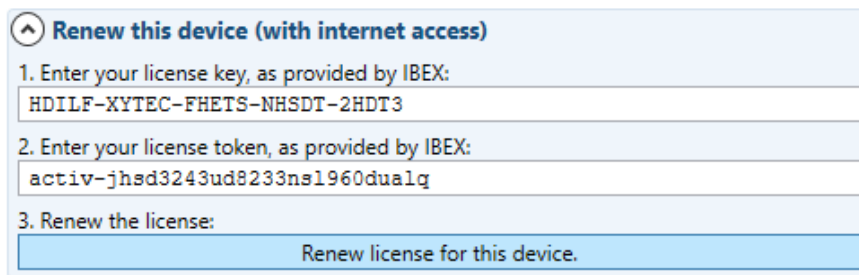The status of the license should now be "activated":

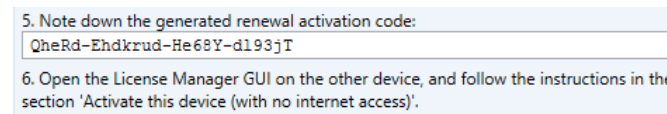You can now close the License Manager.

Renewing a license with internet access

In the License Manager GUI, click on the section called "Renew this device (with internet access)".

Please fill in the "License key" and "License token" boxes with the values provided to you by IBEX. For example:
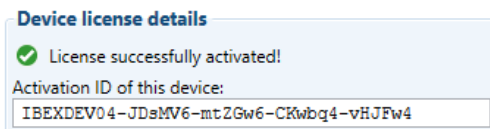
Then press the **Renew license for this device** button.

If your machine was authorized to use the Trueview® software, the status of the license should now be "activated":

You can now close the License Manager.

Renewing a license without internet access

If the machine running the Trueview® software does not have access to the internet, you will need to use another machine with internet access to assist with the license renewal.
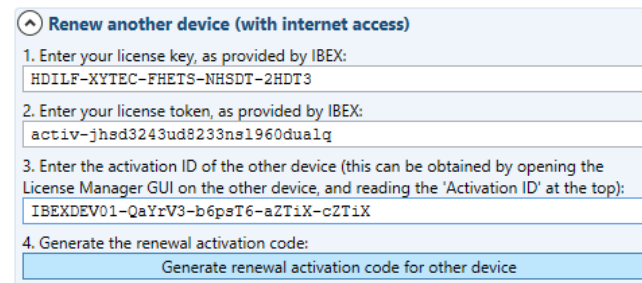
For simplicity, in what follows the machine *without* internet will be called **machine A**, and the machine *with* internet access will be called **machine B**. The License Manager will need to be installed on both machines to follow this procedure.

1. On machine A, in the License Manager GUI, note down the "activation ID" of the machine, displayed at the top of the window. For example:
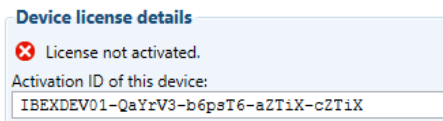
2. On machine B, in the License Manager GUI, click on the section called "Renew another device (with internet access)".

Please fill in the "License key" and "License token" boxes with the values provided to you by IBEX, and fill in the "Activation ID" box with the activation ID from machine A. For example:

Then press the **Generate renewal activation code for other device** button.
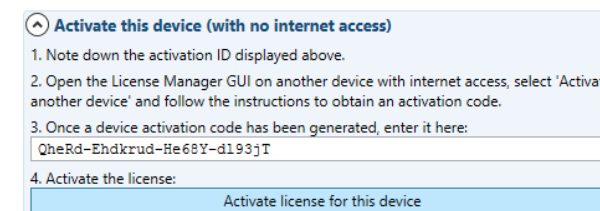
If machine A was authorized to use the Trueview® software, a renewal activation code will appear in the "renewal activation code" box below:

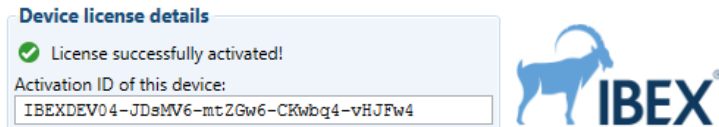

Note down this activation code.

3. On machine A, in the License Manager GUI, click on the section called "Activate this device (with no internet access)".

Please fill in the activation code obtained on machine B, for example:

Finally press the **Activate license for this device** button to activate the license on this machine.

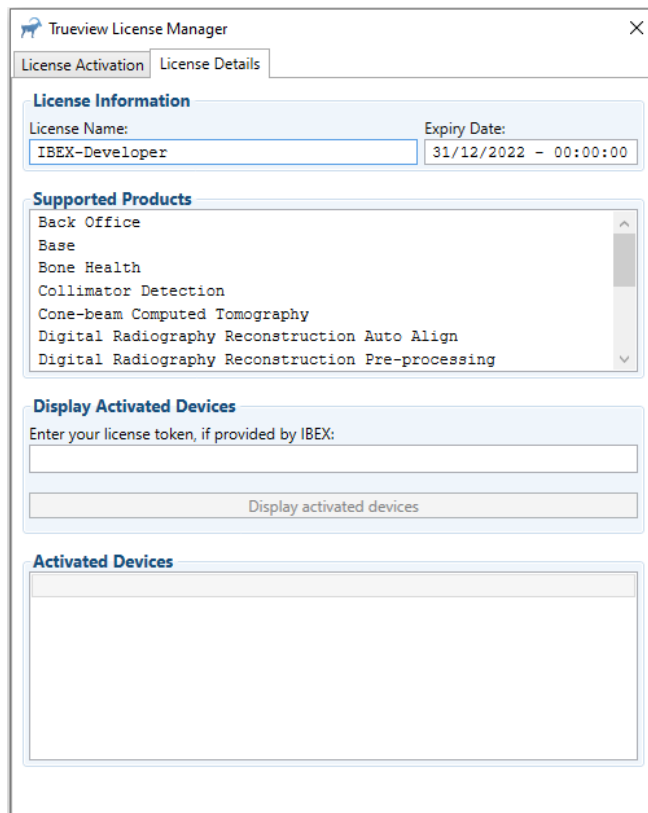The status of the license should now be "activated":
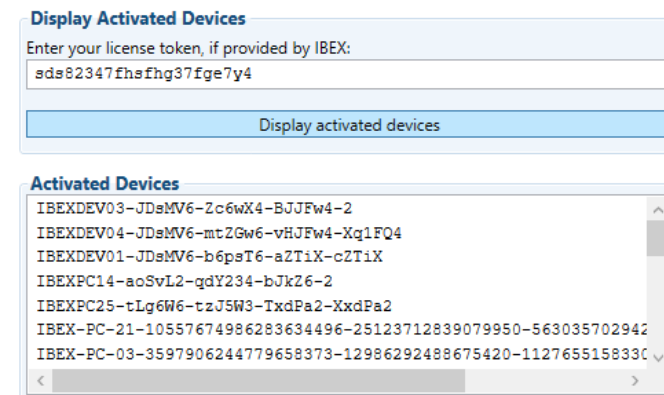

You can now close the License Manager.

View current license details

Details for the currently installed license can be displayed by selecting the "License Details" tab. This tab is inaccessible if there is no license installed, or if there is no internet connection.

When the "License Details" tab is selected, information relevant to the installed license is displayed, as seen below:

The license name, expiry date, and supported products will be displayed for any activated license. To display activated devices, enter your license token into the "Display Activated Devices" box, and select the "Display activated devices" button. For example: